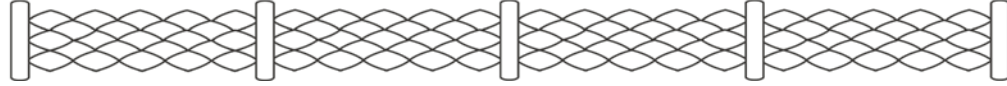


P & H FENCING, LLC



WE VALUE YOUR THOUGHTS ON OUR SERVICES

We rely on feedback from our valued customers like you, to improve our quality control and increase our customer satisfaction. Please take a moment to fill out the survey below. Your comments on our strengths and weaknesses are valued as gifts. Your response within two weeks time would be appreciated. Please accept our thanks for the opportunity to be of service to you. Do not hesitate to give us a call in the future should there be anything else that we can assist you with.

Customer: _____

Completed By: _____ Phone: _____ Date: _____

Each item is an important part of providing the best quality products and services. Please let us know how we did by scoring the following items:

1	2	3	4	5
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree

Score (enter 1-5)

We Are Reliable (Dependable, Trustworthy, Honest, Integrity)

We Are Competent (Product Quality, Knowledge & Skills, Resolving Problems)

We are Responsive (Timeliness of Service, Accessibility)

We Communicate (Information-Accuracy, Openness, Listening)

We Are Courteous (Politeness, Respect, Consideration, Friendliness)

How does our organization compare/rank with the levels of other organizations providing similar products and services? _____

Would you utilize our services again? _____

Overall Comments: _____

INTERNAL USE ONLY

Job Number: _____

Superintendent: _____